

Do I have to apply for school transport for my child?

If your child is starting school in reception class in September the Transport Co-ordination Service will endeavour to contact you during May to let you know if your child is entitled to free school transport.

If you have not been contacted by the end of June and, after reading this leaflet, you think your child should get free school transport please call **0345 155 1019**.

If your child is starting at any other time of the year, or in a different year group, please contact the Transport Co-ordination Service.

Code of Conduct

We want all passengers to enjoy a safe and pleasant journey. A Code of Conduct leaflet is sent out with every transport application form. All pupils and their parents must sign a declaration on the application form to agree that they will abide by the Code of Conduct and behave appropriately on school transport.



Is there an appeal process?

Yes. If you are unhappy with the decision about eligibility for education transport or the withdrawal of transport, please contact the Transport Co-ordination Service on **0345 155 1019** and explain the problem fully. They will advise you on the next step.

For more information about school transport

Please contact **0345 155 1019** or visit www.devon.gov.uk/school_transport

Transport for primary school pupils

what you need to know



Information correct
September 2020



Will my child get free school transport?

You can request a place at any school for your child, but your child may not necessarily be entitled to free school transport. It is very important that you check whether your child will be entitled. If they are not, you will need to think carefully about how your child is going to get to the school you prefer for the whole time they will be there.

How do I check if my child can have free school transport?

If you apply for a place at the school designated for your home address, and you live more than two miles away by the shortest walking route, you will be entitled to free transport. You can find out which school serves your home address by phoning **0345 155 1019**.

You will be entitled to free transport to the school nearest your home in Devon or a neighbouring county if it is closer than the designated school, as long as it is still more than two miles away from your home by the shortest walking route.

If your child attends a mainstream school and does not have an Education Health Care Plan (EHCP), but has special needs or medical needs which may affect their ability to get to school or to use the transport provided; please contact us on **0345 155 1019**.

If your child has an EHCP please ring **0345 155 1019** for leaflet **SENTAN**.

What if my address changes?

Please advise the Transport Co-ordination Service on **0345 155 1019** so that they can check your child is still entitled to education transport. You must allow at least three week's notice for transport to be changed.

How are distances measured?

Walking distances are measured using the shortest available walking route. This may include roads, recognised footpaths and bridleways. The measurement is made between the nearest entrance to your house (for example, a front gate) and the nearest entrance to the school grounds. Private driveways to homes and in schools are not included in the measurement.



What if I have chosen my child's school because of religion or belief?

Transport will not be provided on faith grounds unless the school is the nearest to the home address and you live more than two miles from the school.

Whose responsibility is it to get my child to school?

It is the parents' or carers' responsibility to get their child to school for the whole time that they are there. You should think about how practical it is to send your child to a school which is not within walking distance, unless it is the designated or nearest school. It is not a good idea to rely on lifts from friends, concessionary places on buses or public transport routes which could change.